

Appendix E

New Mexico Medical Insurance Pool 2025 Network Performance Standards

All penalties will be measured and reported monthly. Fees will be reduced by a \$0.50 PMPM penalty for each failed standard unless otherwise noted. Payment of penalties will be due to NMMIP by April 30 of the year following.

#	Standard	Target	Additional Detail
PROVIDER NETWORK STANDARDS			
1	Revisions to Draft Contract	Submitted to NMMIP by November 1, 2024	\$1,000 penalty if date missed
2	Contract Executed	By November 15, 2024	\$5,000 penalty if contract not executed by deadline
3	Implementation Performance	Meet deadlines as established in implementation plan	\$5,000 penalty if implementation deadlines not met
4	Provider Directory	Updated at least every 90 days	Reported quarterly; \$5,000 penalty for each quarter missed
5	Repricing Timing	Repricing turnaround times of 3 days or less	Details to be negotiated. May be subject to late claims interest if claim payment is delayed beyond 30 days.
6	Provider Network Files	One time file and then provided to NMMIP vendors monthly	\$5,000 penalty for initial file; \$0.50 PMPM for monthly files, assessed quarterly
7	Repricing Inventory Reports	Monthly listing of all claims received but not yet repriced and sent to TPA, provided by the 5 th of the month for the prior month end	\$0.50 PMPM for each missed month or late report